

SmartSOX



for SAP systems

**MASTERING  
COMPLIANCE IN  
A DIVERSE  
TELECOMS  
LANDSCAPE**

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# TAILORING SUCCESS IN GLOBAL TELECOMS WITH SMARTSOX

## INTRODUCTION

In the fast-paced world of telecommunications, a leading company with operations spanning over 20 countries faced a monumental challenge. Offering a broad spectrum of services, including video, broadband internet, telephony, and mobile, to both residential and business customers, the complexity of managing compliance across diverse markets was daunting. The firm grappled with the intricate task of adapting to varied geographical and legislative landscapes, making IT audit and control an uphill battle.

## THE COMPLIANCE STRUGGLE IS REAL

Navigating the evolving telecommunications and IT services sector required constant enhancement of business information systems. However, the true test lay in achieving full transparency and flexibility in their SOX IT compliance testing processes amidst such diversity. Each market's unique legislative and compliance demands compounded the challenge, leaving the company in search of a solution that could provide the nuanced control and adaptability it desperately needed.

**COMPLIANCE MONITOR**  
Keep SAP productive systems  
in compliance at all times

**SMART AUDIT REPORT**  
Improve accuracy &  
accelerate periodic reviews



**INCIDENT APPROVAL**  
Use standard SAP workflow to  
investigate and approve or reject  
incidents

**CONTROL DESIGNER**  
Design, implement and test your  
own IT Controls - expand the  
predefined control set

## THE TRANSFORMATIVE SOLUTION

The breakthrough came with SmartSOX for SAP, incorporating the innovative Control Designer tool. This powerful feature empowered IT compliance managers with unprecedented flexibility to design bespoke controls tailored to each business unit's specific needs. Through an intuitive web Fiori interface, it seamlessly interacted with the organization's SAP systems, enabling the creation and management of customized ITGC controls.

This solution not only offered a predefined set of controls as a foundation but also allowed for the development of a customized control set. The ability to manage, run, and monitor these tailored controls across all subsidiaries and locations heralded a new era of compliance management.

# THE TRANSFORMATIVE SOLUTION

## Customized Compliance Framework


The deployment of SmartSOX Control Designer enabled the creation of a robust IT control framework, meticulously tailored to accommodate the specific needs of each business location and unit. This bespoke approach ensured that compliance measures were not only effective but also resonated with the unique requirements of diverse markets.

## Enhanced Control Management and Evaluation

With SmartSOX, the company harnessed the power to dynamically manage, evaluate, and test the effectiveness of its control sets. The solution's flexibility allowed for seamless adjustments and updates to controls, ensuring they remained effective in the face of evolving business processes and regulatory demands.

## Risk Prioritization and Immediate Response

SmartSOX elevated the company's approach to risk management by enabling the prioritization of controls based on potential risk levels. This strategic differentiation allowed IT audit managers to identify and focus on high-priority areas, ensuring that any control impacted by system changes received immediate attention. The ability to swiftly notify business owners of affected controls facilitated prompt investigation and remediation, minimizing risk exposure and enhancing the overall security posture.



# A BLUEPRINT FOR COMPLIANCE EXCELLENCE

This case study exemplifies the transformative impact of adopting a tailored compliance solution in the complex regulatory environment of global telecommunications. By leveraging SmartSOX Control Designer, the organization not only overcame its compliance challenges but also set a new standard for strategic, risk-aware IT governance.

For companies navigating similar compliance complexities, this journey underscores the value of innovation and customization in achieving compliance excellence. Embrace the future of compliance with SmartSOX, and transform your IT governance with precision and adaptability.

**Discover how SmartSOX can redefine compliance for your organization. Contact us now for a consultation and embark on your journey to compliance excellence.**

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